

THE WAY YOU ORDER MEDICATION ON OUR WEBSITE IS CHANGING

In order to meet current NHS guidelines we are having to change our online repeat medication ordering system.

If you wish to continue to order medication our website you will need to:

1. Complete the 'Patient Access Application Form', which can be downloaded from our website or collected from the practice.
2. Bring the form to the practice with proof of identity (such as passport, utility bill, driving licence).

You will then receive a registration letter in the post or we will provide it to you when you visit the practice, please note that the registration letter is only valid for 14 days.

This letter will provide all the necessary information to allow you to create a new online account. Once you receive the letter please go to our website:

www.fressingfieldmedicalcentre.co.uk

& scroll down to the bottom of the screen and you will see the following:

“If you have received a registration letter from us to order your prescription via our new system Patient Access please [click here](#)”

If you click on this you will be able to register your details from the letter. Once registered you will continue to use this link to order your future medication.

This new system offers many benefits:

- You will also be able to book appointments online.
- The medication on your repeat slip is automatically loaded into the system so there is no need to add or change medication in the system.
- You will in future be able to access summary information that is held on your health record such as allergies.

**** IMPORTANT ****

Please remember to type the site that you wish to collect the medication from in the message section. If you do not tell us where you wish to collect your medication it will be defaulted to a collection location of Fressingfield.

The existing medication ordering system will be unavailable in a few months so please switch to this new system as soon as you are able.

PLEASE NOTE IF YOU ALREADY BOOK APPOINTMENTS ON OUR WEBSITE YOU WILL NOW BE ABLE TO REQUEST YOUR REPEAT PRESCRIPTIONS TOO, YOU DO NOT NEED TO REQUEST ANOTHER REGISTRATION LETTER